



Michelle Skaletski-Boyd
Soui-Felt Words, Inc.

Dear Michelle:

I wanted to personally thank you for the excellent presentation that you provided to the staff of Freedom Bank. After the presentation, I personally asked each participant if they felt that the presentation was worthwhile and promoted a positive work environment. Every participant felt that your presentation was very worthwhile and they felt that this type of presentation would serve as a healthy reminder to all of us on how important our daily actions, attitudes and words influence the work atmosphere and job satisfaction.

It was evident to me that you had done your homework about our organization and I appreciated the fact that your presentation touched on the items that our management team felt were important topics for discussion. I would definitely recommend your services to other businesses and groups. We plan on utilizing your services in the future.

Sincerely,

Don Bennett
President